



**GOVERNMENT OF SIKKIM
LAW & PARLIAMENTARY AFFAIRS DEPARTMENT
GANGTOK**

No.: 20 /L&PAD/22

Date: 2/05/2022

PUBLIC NOTICE

HELPPDESK AT LAW & PARLIAMENTARY AFFAIRS DEPARTMENT

With a view to provide general public with information regarding the Department and to receive minor grievances so that the delivery of public service is improved, the **Department of Law & Parliamentary Affairs** is hereby pleased to establish a Helpdesk with a dedicated phone line with No. **7585945595**. In the initial phase, the phone line shall be operational from **8.00 a.m. to 04: 30 p.m** on working days. The department shall up-scale the operational time and scope of the Helpdesk in the coming days.

Besides, the Helpdesk shall also be physically located at the main entrance of the office wing at **Tashiling Secretariat, Annexure- II, Block "B", 3rd floor, Gangtok**. It shall be manned by dedicated personnel from **10:00 a.m. to 04:30p.m.** on working days. General public walking into the office are encouraged to take advantage of the Helpdesk in case they are in need of any kind of assistance in official matters.

The staff deputed to the Helpdesk have been trained to provide useful information and to receive minor grievances. However, it may be noted that they are not the authorities who would provide solution of grievances themselves. The concerned officers shall address grievances of the aggrieved parties at the earliest possible.

**(Suraj Chettri) SSJS
LR-cum- Secretary,
Law & Parliamentary Affairs Department.**

